Promoter

- The Promoter is CIMET Sales Pty Ltd ABN 72 620 395 726 Australian Credit Licence 546701 trading as Econnex Comparison, Suite 19.02, Level 19, 570 George Street, Sydney, NSW 2000. Compare.unionshopper.com.au is powered by CIMET.

Promotional Period

- The promotion commences at 12:00 am AEDT on **1st November 2026** and ends at 11:59 pm AEDT on **30th November 2026** ("Promotional Period"). The Promoter may vary, suspend or withdraw this promotion where reasonably necessary. Any change will apply prospectively and will be published on the promotion webpage. A change will not affect a customer who applied during the Promotional Period and had already satisfied the applicable eligibility requirements before the change took effect.

Offer

- **You ("Customer") may receive a $90 Prepaid Visa eGift Card ("Visa eGift Card") when you successfully Switch and stay connected for a minimum of 45 days your Residential Electricity plan via given link, subject to these Terms and Conditions.**
- **You ("Customer") may receive a $50 Prepaid Visa eGift Card ("Visa eGift Card") when you successfully Switch and stay connected for minimum of 45 days your Residential Gas plan via given link, subject to these Terms and Conditions.**
- **You ("Customer") may receive a $70 Prepaid Visa eGift Card ("Visa eGift Card") when you successfully Switch and stay connected for minimum of 90 days your Internet plan via given link, subject to these Terms and Conditions.**
- **You ("Customer") may receive a $120 Prepaid Visa eGift Card ("Visa eGift Card") when you successfully Switch and stay connected for a minimum of 45 days your SME Electricity plan via given link, subject to these Terms and Conditions.**
- **You ("Customer") may receive a $50 Prepaid Visa eGift Card ("Visa eGift Card") when you successfully Switch and stay connected for a minimum of 45 days your SME Gas plan via given link, subject to these Terms and Conditions.**

Service availability

- This Promotion is separate from any offer provided directly by a participating retailer or internet provider unless expressly stated otherwise.
- The internet offer is available only in areas of Australia where an eligible NBN or OptiComm service is available. It is available to eligible new customers only.

- Energy-plan comparison is currently available in NSW, ACT, SA, Victoria, parts of Queensland, Tasmania and Western Australia for gas only. Energy-plan comparison is not available in the Ergon Energy distribution area of Queensland, the Northern Territory, embedded networks or meters that cannot be quoted through the Econnex Comparison platform.
- The eligibility requirements for receiving the Visa eGift Card are set out in these Terms and Conditions, customer should read them before applying. By participating in this promotion, customers are deemed to have read, understood and accepted these Terms and Conditions.

Eligibility requirements

- "Eligible customer" means a customer who satisfies all requirements mentioned hereunder.
- To qualify for a relevant Visa eGift Card, the customer must:
  (i) be an Australian resident aged 18 years or over;
  (ii) submit an application for the relevant energy and/or internet service during the Promotional Period through designated campaign link - Home - Union Shopper;
  (iii) provide complete and accurate application and contact information;
  (iv) successfully activate the relevant service;
  (v) keep the Energy service continuously connected for at least 45 days from its activation date;
  (vi) keep the Internet service continuously connected for at least 90 days from its activation date; and
  (vii) Meet all applicable retailer or provider eligibility and credit-assessment requirements.
  (viii) satisfy all eligibility criteria set out in these Terms and Conditions.
- For energy services, the offer is available to new customers. A "new customer" means a customer who has not held an account with the selected retailer in the past 12 months. Existing customers of ActewAGL and ENGIE may also qualify, provided they meet all other requirements of the promotion and the applicable retailer permits the relevant application.
- For internet services, the customer must qualify as a new customer under the selected provider's eligibility requirements, and the internet service must be activated within 30 days after the application date.
- Customers must ensure their information is accurate. The Promoter is not responsible for a delay caused by incorrect information supplied by the customer

where the Promoter has taken reasonable steps to deliver the Card. This does not limit any rights available under the Australian Consumer Law.

- The Promoter may reasonably request the customer to verify a customer's identity, age, residence, service activation, or continued connection. The Promoter reserves the right, at any time, to verify the validity of any application and any information provided by the customer including, but not limited to, customer's identity, age, and place of residence.

- The Promoter reserves the right, in its sole discretion, to disqualify any customer where the Promoter reasonably believes that the customer has breached these Terms and Conditions, tampered with the application or claim process, or engaged in any unlawful, fraudulent or improper conduct that may jeopardise the fair and proper conduct of the promotional offer.
- Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Any waiver by the Promoter must be expressly agreed in writing and applies only to the specific instance for which it is given.
- Customers may incur cancellation fees or other charges from their existing retailer or provider when transferring a service or ending an existing contract. Customers should review their existing contract before switching.

Card Delivery

- Eligible customers will receive the applicable Visa eGift Card for Energy Applications at the email address provided during the energy application process ("Registered Email") within 120 days of the relevant service activation date, provided all eligibility requirements under these Terms and Conditions have been satisfied.
- Eligible customers will receive the applicable Visa eGift Card for Internet Applications at the email address provided during the internet connection application process ("Registered Email") within 150 days of the relevant service activation date, provided all eligibility requirements under these Terms and Conditions have been satisfied.
- Visa eGift Cards will be sent by email to the customer's registered email from giftcards@rewards.cimet.com.au. Customers must ensure their email address registered at the time of application is current and correct. The Promoter accepts no liability for Visa eGift Cards undelivered due to an incorrect or outdated email address.

Redemption Requirements

- Redemption of the Visa eGift Card is subject to the standard terms and conditions, which can be found at **Terms & Conditions – Visa Gift Cards**.
- You will receive an email with instructions to claim your Visa eGift Card from giftcards@rewards.cimet.com.au
    - Click on the unique link included in your email
    - Enter your registered address that this message was sent to, in the online form
    - Confirm your Visa eGift card
- You must use the redemption code to activate your Visa eGift Card within 30 days from the date of issue following the instructions in the email you receive. Please refer to the expiry date shown. Codes can only be redeemed once.

Card Issuer

- The Prepaid Visa eGift Card is issued by Heritage and People's Choice Limited trading as Heritage Bank ABN 11 087 651 125 pursuant to a licence from Visa Worldwide PTE Ltd. Blackhawk Network Australia Pty. Ltd. ACN 123 251 703 is Heritage's program manager for the Card. Blackhawk Network Australia Pty. Ltd is not the promoter of this offer, nor responsible for fulfilment of the offer terms.

Cancellation & Ineligibility

A customer will not qualify for the relevant Visa eGift Card if:

(i) the application is declined, cancelled or not successfully completed;

(ii) the Energy service is cancelled or disconnected within the first 45 days from its activation date;

(iii) the Internet service is cancelled or disconnected within the first 90 days from its activation date;

(iv) the customer does not apply through the designated promotion link during the Promotional Period;

(v) the customer does not meet the applicable new-customer or provider eligibility requirements;

(vi) the internet service is not activated within 30 days after the application date; or

(vii) the customer otherwise fails to satisfy these Terms and Conditions.

(viii) Where an application through Econnex Comparison is declined, cancelled or not successfully completed, a subsequent application made directly with the retailer or provider outside the Econnex Comparison platform will not qualify for this promotion.

Card Conditions

- The Visa eGift card will be valid for 3 months from date of claiming. Please refer to the expiry date on the card.
- **The Promoter will not honor the Visa eGift card, if it is not redeemed within the specified timeline.**
- **Visa eGift Card is not transferable, reloadable, exchangeable, or redeemable for cash.**
- **The Promoter will not replace, expired, lost, stolen, or deleted Visa eGift cards.**
- **The Visa eGift Card is supplied as part of a temporary marketing promotion within the meaning of the Competition and Consumer Regulations 2010 and is exempt from the minimum 3-year expiry period under the Australian Consumer Law. Notwithstanding this exemption, nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee or right or remedy the Customer may have under the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) or any other applicable law.**

Verification & Compliance

- The Promoter will transfer your Electricity plan and/or Gas plan and/or Internet plan request and details to the retailer. The Promoter or the retailer may contact you to clarify any details or discrepancies in the information you provided for your Energy plan and/or Internet plan.
- This promotion cannot be used in conjunction with any other offer. Please note that we do not compare all brands , or all products offered by all brands in the market.

Contact Details

- If you have any enquiries regarding your Energy plan, you can email us at unionshopper-support@cimet.com.au

- If you have any enquiries regarding your Internet plan, you can email us at unionshopper-support@cimet.com.au

Policies

- CIMET's Terms and Conditions can be found at CIMET Terms & Conditions
- CIMET's Privacy policy can be found at CIMET Privacy Policy | How We Protect Your Data
- UnionShopper's Terms and Conditions can be found at Terms Of Use - Union Shopper
- UnionShopper's Privacy Policy can be found at Privacy Policy - Union Shopper